



Dear Homestay Host

IoM Homestay TT 2021 Update

Further to the announcement that TT 2021 has been cancelled, please see the below guidance and update on the options available to you as a registered Homestay Host.

Wherever possible, we would encourage you to work with your visitors to try and roll their visit over to TT 2022, if you have not done so already. Once confirmed, please email the Homestay team, so we can update your profile with the relevant details e.g. the room(s) booked and dates each booking covers.

We understand this may not be possible for everyone, and if you or your visitors are unable to roll over their booking, you should return all visitor deposits.

- If this means you now have availability, please email the Homestay Team with details so we can update your profile and advertise your property to secure an alternative.
- If you no longer want to open your home to visitors and wish to cancel your Homestay registration, please follow the instructions later in this email on Cancelling your Homestay Registration.

Please let us know your preferences as soon as possible, and we will process your updates and requests as quickly as we can.

*** Important: Cancellation requests must be received no later than 14th March 2021. We will not be able to process any cancellation requests received after this date.

If we have not heard from you by midnight on the 14th March 2021, your registration will automatically be rolled over for 12 months on the terms below.

We would like to thank you for your cooperation and understanding and we look forward to working with you in preparation for future events.

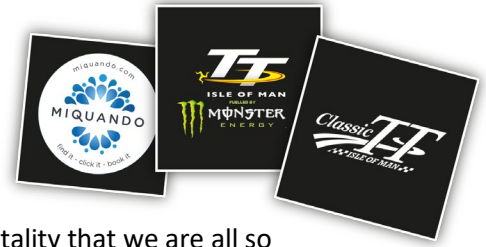
If you have any queries, please contact a member of the MiQuando team who will be happy to help you.

Rolling over your Registration

If you wish to rollover your registration, please let us know as soon as possible.

- Please include details of any bookings and dates that you are carrying over to other events.
- Alternately, if you now have availability, please share the dates available (and rooms if applicable), and also if you want your availability advertising.

As a visitor destination we are committed to upholding the reputation of our beautiful Island during this difficult time. It is important for us to work together and continue to look after our visitors to



the best of our ability and maintain our warm and welcoming Island hospitality that we are all so very proud of.

In 2020, following cancellation of both events (TT 2020 and MGP/Classic TT 2020), the decision was made to roll forward both your registration and inspection dates by an additional 12 months and both your registration and inspection fees were waived.

Our contractual obligations normally require us to inspect registered Homestay properties every 2 years, however following consultation with our partners at Visit Isle of Man, it has been decided that it will only be necessary to physically re-inspect properties as below.

In consultation with the Visit Agency Board, it has been agreed that all properties that have not been inspected for 3 years or more, will require a physical inspection prior to TT 2022. Properties last inspected between 2 and 3 years will be required to complete and return a self assessment for TT 2022 and then be physically inspected prior to the next event guests are booked in for.

We will be in touch again later on in March regarding inspections (where required), once we have processed all the updates.

Cancelling your Homestay Registration

If you are unable to open your home to visitors for future events and wish to cancel your Homestay registration, please follow the instructions below and inform the MiQuando Homestay Team as soon as possible, but no later than Sunday 14th March 2021 and we will be happy to work with you to return the unused balance of your registration fee.

In order to efficiently process requests for cancellation, it is necessary to complete and return a short Cancellation Request form. We have enclosed a copy of the Cancellation Form.

If you wish to return the Cancellation Request form by email, please save a copy of the completed PDF and then email the saved file to us at refund2021@iomhomestay.com.

You can also return your completed Cancellation Request Form by post to - MiQuando Homestay Team, 1st Floor, 3 Prospect Hill, Douglas, Isle of Man, IM1 1ES.

Our office is open 9:30am - 3:00pm Monday to Thursday following the lifting of the latest COVID19 restrictions.

As ever, We will continue to post any further updates on our social media pages and website, but will write to you if we need you take any further action.

Stay safe and well

Best Regards